

The logo features a red Swastika symbol on the left, followed by the word "SAMCO" in a bold, sans-serif font. "SAMCO" is split into two colors: "SAM" is red and "CO" is blue.

☸ SAMCO

A faded version of the SAMCO logo, with the Swastika symbol in light red and the text "SAMCO" in light blue.

☸ SAMCO

SAMCO

Mobile App –

User Manual

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(I) BASIC TRADING FEATURES

1. How to get my Trading ID?

- You can get your Trading ID from the Welcome Email sent by SAMCO. Mail would be from the mail id: noreply@samco.in. *Please also check your junk folder.*

Your user credentials are as under: [For Logging into SAMCO Trader or SAMCO Web or SAMCO Mobile App]

Trading Login ID	AB1234
Trading Login Password	ABCD@1234
Trading Transaction Password	XYZ@5678

Back Office at SAMCO - Introducing SAMCO STAR

[SAMCO STAR](#) helps you view all reports, your trading history, your ledger, P&L statements and helps you place withdrawal requests.

Your user credentials are as under:

SAMCO STAR Login ID	AB1234
SAMCO STAR Login Password	MNOP9101

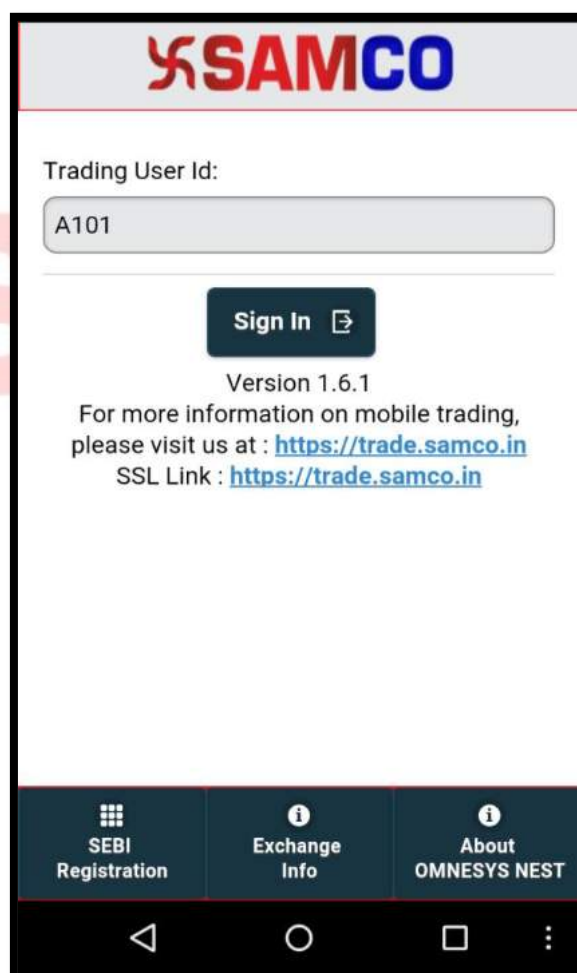
- You shall also get an SMS providing your Login ID and Password when your account gets activated.
- Never share the ID and Password with anybody.

2. How to Download & Login the Samco Mobile App?

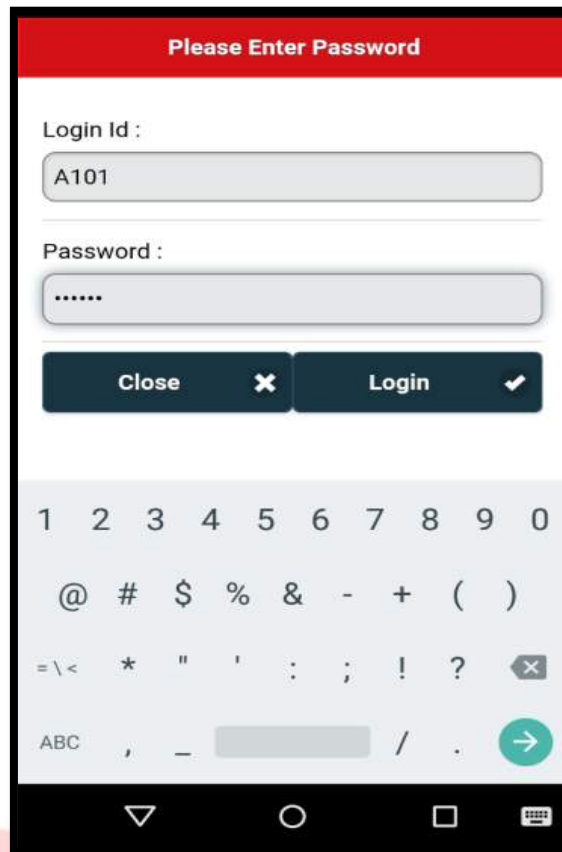
- Open **Play Store or App Store** and search SAMCO, Or for android users Visit the link: <https://play.google.com/store/apps/details?id=com.omnesys.samco> and for Apple: <https://itunes.apple.com/in/app/samco-mobile-trading/id992816807?mt=8>
- Once the Samco App is installed, Click on Samco Mobile App from your Mobile Menu.



- Type your User Id, click on Sign In.

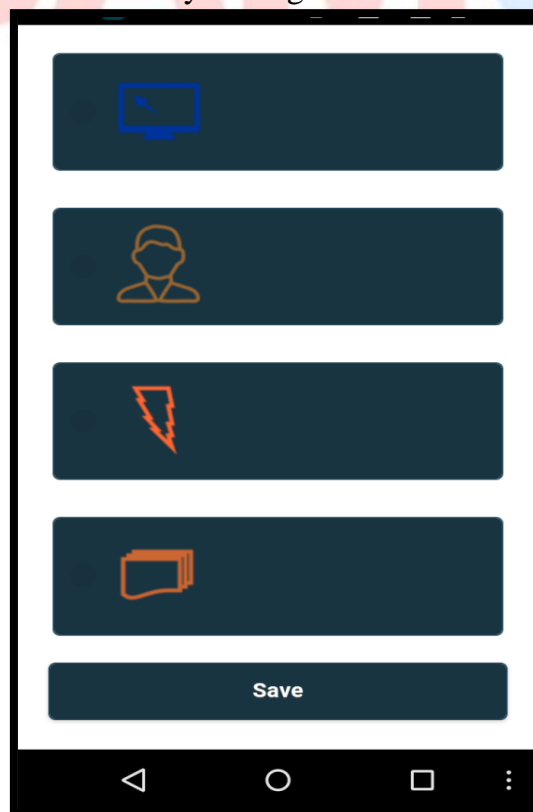


- Now enter your login password given in the welcome letter, and click on Login.



The screenshot shows a mobile application interface for password entry. At the top, a red header contains the text "Please Enter Password". Below this, there are two input fields: "Login Id :" with the value "A101" and "Password :" with masked characters ".....". At the bottom of the form are two buttons: "Close" with a close icon (X) and "Login" with a checkmark icon. Below the form is a numeric keypad with digits 1-0, symbols like @, #, \$, %, &, -, +, (,), and a green arrow button.

- When you login for the first time you would be required to Set a Secured Access Image for your Account. Select any 1 image and click on save.



The screenshot shows a mobile application interface for selecting a secured access image. It features four dark blue rectangular buttons, each with a different icon: a monitor, a person, a lightning bolt, and a document. At the bottom of the screen is a "Save" button. The Android navigation bar is visible at the very bottom.

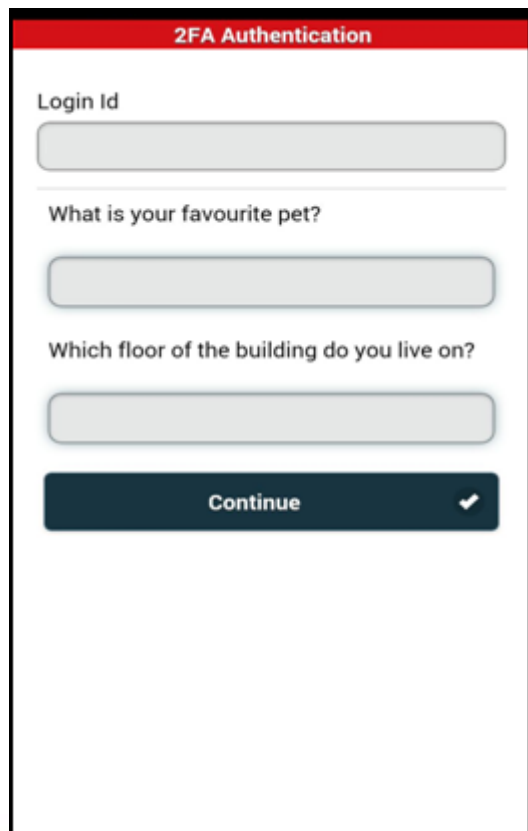
- You are also required to set the answers for 2 Factor Authentication (2FA) questions. Answer any 5 of the 2FA questions and click on Save. Please remember this as you would be asked any 2 questions every time while login.

- After answering the 2FA questions, you would be asked to reset your Login and Transaction Password. Kindly reset the password according to your liking and click on change.

Password policy :-

1. Password should be alphanumeric
2. Password should be at least 6 characters and maximum 12 characters
3. Password should not be the same as your User/Login ID
4. Password should not be the same as your last 3 passwords.
5. For extra safety, it is recommended that you use a special character in the password
6. For security purposes, login password will expire every 14 days and will need to be reset by you

- Now you would be asked to again login with the new password, answer 2 of the previously 5 question.



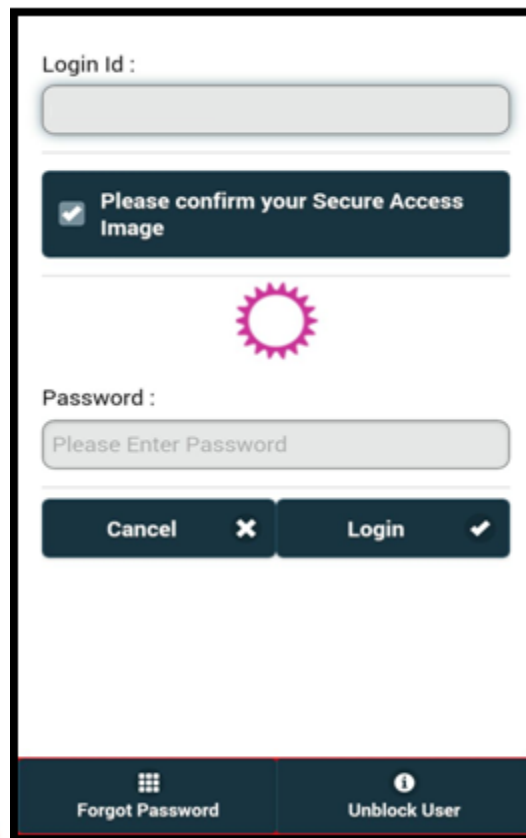
2FA Authentication

Login Id

What is your favourite pet?

Which floor of the building do you live on?

Continue ✓



Login Id :

Please confirm your Secure Access Image

✖

⚙

Password :

Please Enter Password

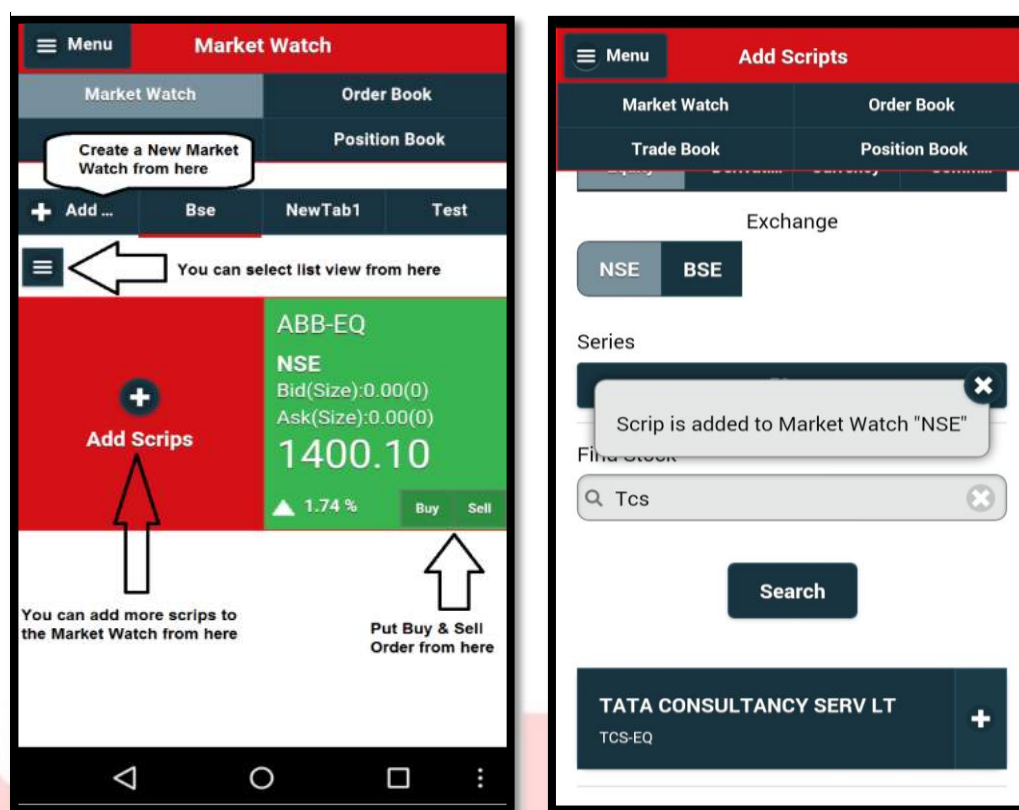
Cancel ✖ Login ✓

Forgot Password Unblock User

- Once you are logged in you would receive an alert - “User Logged in successfully”.
- CONGRATULATIONS!! You have completed the login process.

3. How to add Scripts to my Market Watch?

- When you login for the first time, you would need to add scrips in market watch.
- First Create a Market by Clicking on Add New as shown below and giving it a name as per your liking. Now you can add the scrips to the market watch.

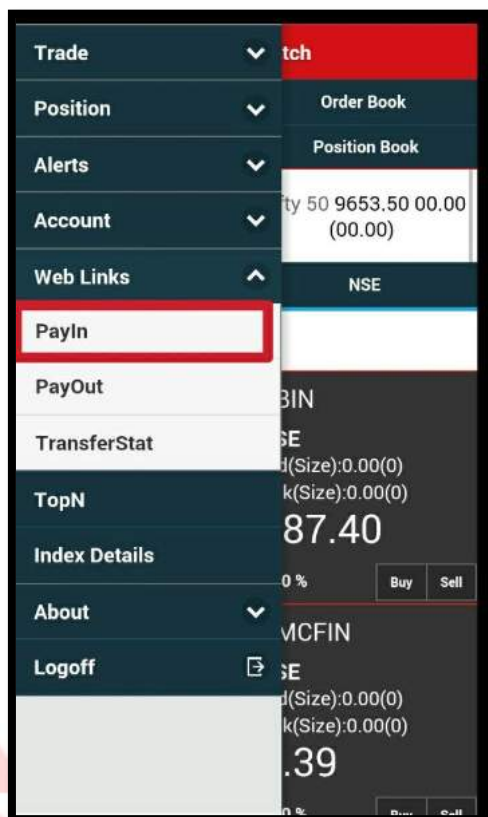


- For Equity Segment, Select the exchange and enter the name of the scrip. Now click on the “+” after the name to add the scrip to the market watch.
- For Derivatives segment, select the instrument, then select the Symbol, select the Expiry Date & Click on “Add to Market Watch”.

- For Options you also need to select the “Option Type” & “Strike Price”
- You can add Equity scrips, Derivatives, Currencies and Commodity Scrips in the same market watch.
- You can also create multiple market watch if required.
- Note: For derivatives you need to again add the contracts after the each expiry date.

4. How to Transfer Funds in to my Trading Account?

- In order to Transfer your Funds from your Bank account to your Samco Trading Account, click on Menu, then click on Fund Transfer, select Payin option (as shown below)



*

- Once you click on Payin, the option will take you to a website through your web browser, where you have to select your bank. Select the Segment in which you want to Transfer funds (Equity or Commodity)

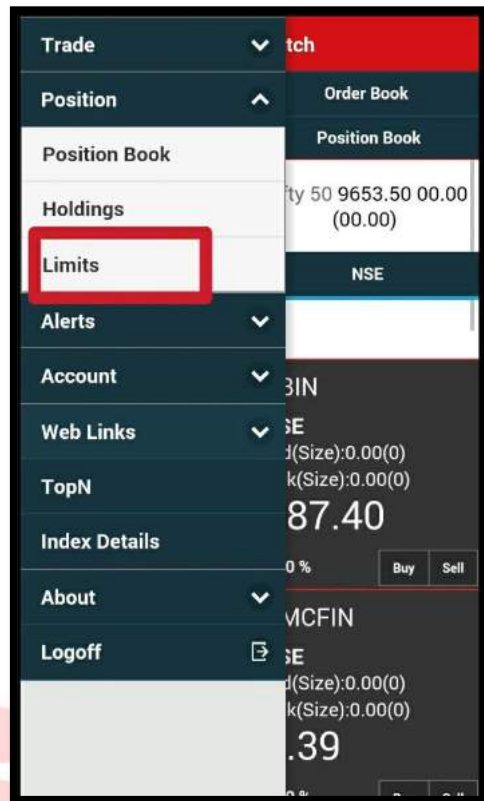
A screenshot of the Samco Payment Gateway website. The page is titled "Payment Gateway" and features the Samco logo at the top. Below the logo, there is a form with the following fields: "Segment" (a dropdown menu with "Select" as the current value), "Bank Name" (a dropdown menu with "Select" as the current value), "Account Number" (a text input field with "ACCOUNT NO" as a placeholder), and "Amount in Rupees" (a text input field with "Enter Amount" as a placeholder). Below these fields is an "Enter" button. At the bottom of the form, there is a warning message: "IMPORTANT : DO NOT CLOSE the Payment Window after the transfer until you see the Confirmation Page". At the very bottom, there are logos for the supported banks: ICICI Bank, AXIS BANK, and IDBI BA.

- Enter the Amount and click on submit. This will generate a Merchant Reference Number, click on OK to continue.
- Next your bank website will get open, login with your Netbanking Id & Password to confirm the Transaction. You will get the Limits immediately if the transaction is confirmed by your bank.
- **Note:**
 - In case if you don't have the Netbanking password or the bank is not available in the above list, you are requested to Transfer funds by using NEFT, RTG, Cheque mode.
 - If fund is transfer via RTGS or NEFT, you should share the bank confirmation number with accounts department by mail (accounts@samco.in) or by raising a ticket on <https://www.samco.in/support>.
 - For Samco Bank account details kindly visit <https://www.samco.in/fund>

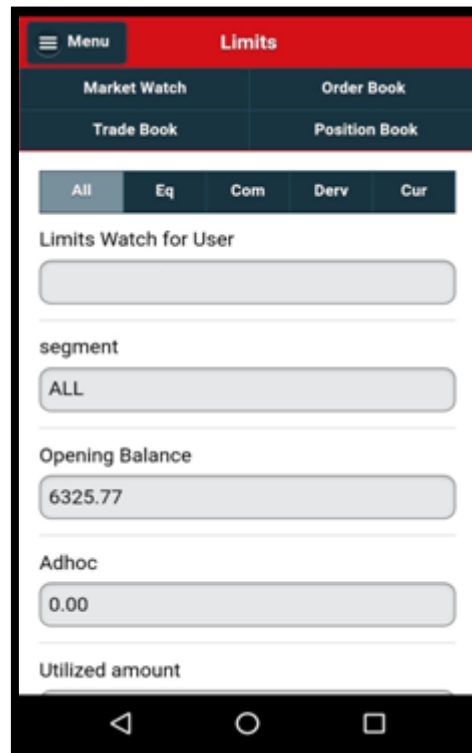


5. Where can I view my Transferred Funds?

- To view your funds transferred and current balance, Click on “Position” select “Limits”.



- Once you click on Limits, client can check their Opening Balance along with the current balance and Pay In amount (Fund Transfer).



6. How to put Buy and Sell Order?

i. Snap Quote

- To view the Top 5 Buyers & Sellers, Press on the scrip and select MBP

Market Watch

AXISBANK17JUN720CE

- Get Quote
- MBP
- Contract-Info
- Intraday chart
- Delete Scrip

NFO Bid(Size):9670.00(150) Ask(Size):9671.00(1500) **9670.10** -0.10 % Buy Sell

NSE Bid(Size):0.00(0) Ask(Size):2521.60(477) **2521.60** 0.00 % Buy Sell

AXISBANK17JUN720CE 00.00 (00.00)	
Symbol	AXISBANK17JUN720CE
Series	XX
Expiry Date	29 Jun, 2017
Buy 0 @ (Rs)	00.00
Sell 0 @ (Rs)	00.00
LTPPrice(Rs)	00.00
Total buy Qty	NA
Total sell Qty	NA
Buy 0 @ (Rs)	00.00
Sell 0 @ (Rs)	00.00
LTPPrice(Rs)	00.00
Total buy Qty	NA
Total sell Qty	NA
Last Traded Qty	0
Last Traded Time	NA
Previous close(Rs)	4237.45
Change(Rs)	-4237.45
% Change	00.00
High(Rs)	00.00
Low(Rs)	00.00

- To view other details like High Low, Volume, Average Price, etc. Long Press on the scrip and select “Get Quote”

Market Watch

Order Book

Trade Book

Position Book

NIFTY17JUNFUT 9670.10 (-00.10)

BEST 5 BUY

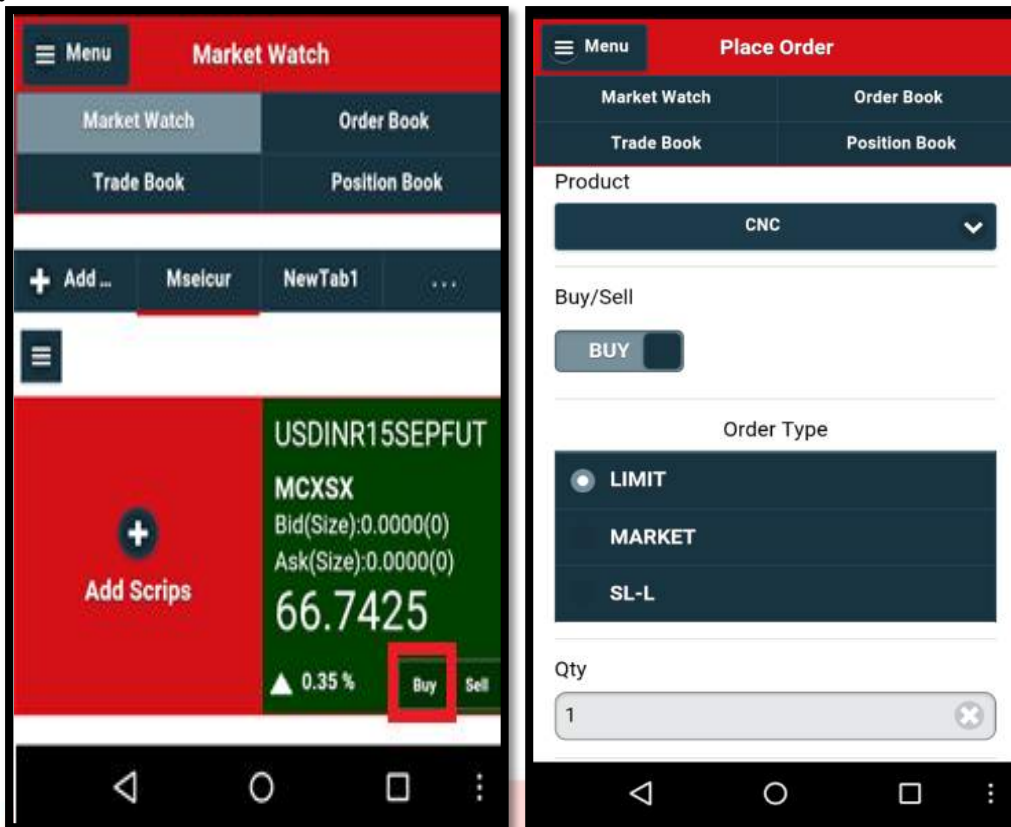
Qty	Price(Rs)	Orders
150	9,670	1
75	9,669.05	1
1875	9,669	6
75	9,668.8	1
300	9,668.6	1

BEST 5 SELL

Qty	Price(Rs)	Orders
1500	9,671	1
75	9,671.9	1
150	9,671.95	2
900	9,672	8
75	9,672.15	1
300	9,668.6	1

ii. How to Place Buy Order

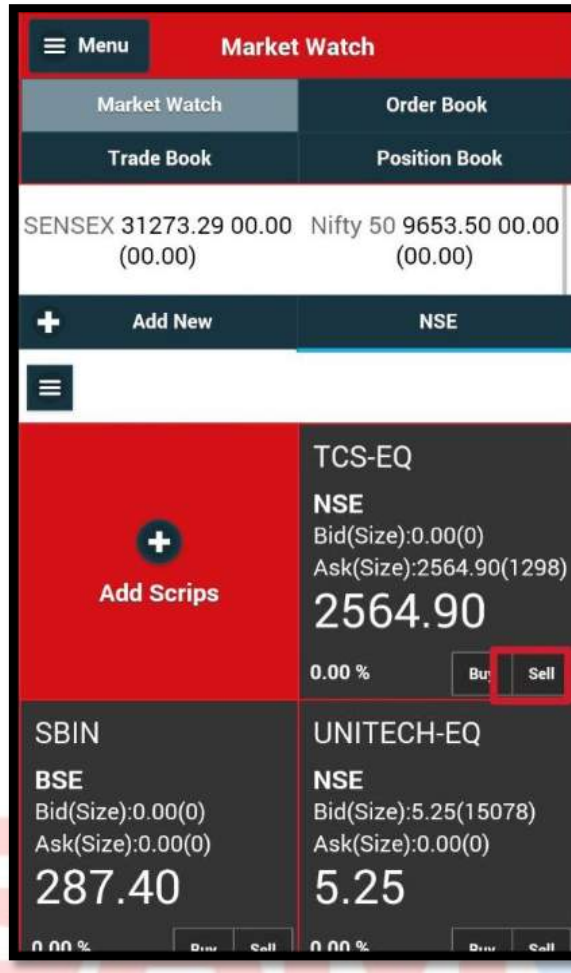
- Once the stock is added in Market Watch, select the Buy option in order to open Buy order window



- **Note:-**
 - Select the Product Type from the List (CO, MIS, NRML, CNC)
 - Select the Order Type (Market, Limit, SL-L, SL-M)
 - Enter the Qty and Price in the options provided
 - Click on submit to Place the Order.

iii. How to Place Sell Order

- Click on Sell option in order to open Sell order window.



- **Note:-**

- Select the Product Type from the List (**CO, MIS, NRML, CNC**)
- Select the Order Type (**Market, Limit, SL-L, SL-M**)
- Enter the Qty and Price in the options provided
- Click on submit to Place the Order.
- In order to sell the position, Sell order product type selected should be match with the available position product type.

Next section Trading Summary provides a detailed description of the Order & Product Type functions. Each function should be selected depending upon the Trading Requirement

7. Order Types & Product Types

i. Order Types

- There are 4 types of orders namely
- Limit Order
- Market Order
- SL-L (Stop Loss – Limit)
- SL-M (Stop Loss – Market)

The screenshot displays the 'Place Order' interface of a trading application. At the top, there is a red header with a 'Menu' icon and the title 'Place Order'. Below the header, there are four tabs: 'Market Watch', 'Order Book', 'Trade Book', and 'Position Book'. The main form contains the following fields:

- Exchange:** A text input field containing 'BSE'.
- Symbol:** A text input field containing 'SBIN'.
- Retention:** A dropdown menu currently set to 'DAY'.
- Product:** A dropdown menu currently set to '--SELECT--'.
- Buy/Sell:** A toggle switch currently set to 'BUY'.
- Order Type:** A list of four options: 'LIMIT' (selected with a radio button), 'MARKET', 'SL-L', and 'SL-M'.

❖ Limit Order

- A limit order is an order to buy or sell a stock at client's specific price, not on the market price. When entering a buy limit order, traders must specify a price that is at or below the current bid. When entering a sell limit order, the specified price must be at or above the current market ask.
- For E.g. If the market rate for XYZ stock is Rs 100, and if you want to buy the XYZ stock at Rs 98. This order will be called as Limit Order.

❖ Market Order

- A market order is the fastest and most reliable way to get in and out of a trade. It instructs the broker to buy (or sell) at the best price that is currently available in Market. A market order is an order to buy or sell immediately at the best available price.

- If you are going to buy a stock, then you will pay a price near the posted Ask price.
- If you are going to sell a stock, you will receive a price near the posted Bid price.

❖ Stop Loss Order

- The order specifies that an investor wants to execute a trade for a given stock, but only if a specified price level is reached during trading. An order placed with a broker to buy or sell once the stock reaches a certain price. A stop-loss is designed to limit an investor's loss on a security position. Setting a stop-loss order for 10% below the price at which you bought the stock will limit your loss to 10%.
- For E.g. you purchased a XYZ stock at Rs. 400 and place a stop loss of Rs 390 (for 10 Rs), It means if the rate goes down below Rs 390, the XYZ stock will get sell on Rs 390.
- There are 2 types of Stop Loss Orders - Stop Loss Market & Stop Loss Limit

a. Stop Loss Market Order

- A stop loss market order is an order to buy (or sell) a security once the price of the security climbed above (or dropped below) a specified stop price. When the specified stop price is reached, the stop order is entered as a market order (no limit). In other words a stop loss market order is an order to buy or sell a security at the current market price prevailing at the time the stop order is triggered.
- **Sell Stop Loss Order:-** A *sell stop market order* is an order to sell at the best available price after the price goes below the stop price.
- **Buy Stop Loss Order:-** A *buy stop market order* is typically used to limit a loss (or to protect an Existing profit) on a short sale.

b. Stop Loss Limit Order

- These orders are similar to stop-loss orders, but as their name states, there is a limit on the price at which they will execute.
- A Stop-Limit order combines a Stop-Loss order with a Limit Order. To place a Stop-Limit order, you enter two prices: a Stop Price and a Limit Price. If the market reaches or goes through the Stop Price, your order becomes a Limit Order.
- There are two prices specified in a stop-limit order; the stop price that will convert the order to a sell order, and the Limit Price.

ii. Product Types

The image shows a mobile application interface for stock trading. At the top, there is a 'Symbol' field containing 'SBIN'. Below it is a 'Retention' dropdown menu currently set to 'DAY'. The dropdown menu is open, displaying several options: '--SELECT--' (which is selected and has a blue dot), 'CO', 'CNC', 'MIS', 'NRML', 'SL-L', and 'SL-M'. At the bottom of the screen, a 'Qty' field is partially visible. A large, semi-transparent watermark 'SAI VICO' is overlaid on the image.

❖ CNC – Cash and Carry

- CNC is used only for taking the stock for Delivery (Long Term, Carryforward stock). CNC is used for the stock which comes under NSE & BSE Exchange for Delivery.
- CNC the name itself defines that the clients trading will depend upon the available Margin in the Trading Account.

❖ MIS – Margin Intraday Square up

- MIS is known as Margin Intraday Square Off. Same day clearance of the stocks.
- **Intraday stocks should squareoff before 20 mins of the market closing time, Or else it would be square Off automatically by the System.**
- Intraday stocks can be converted to Delivery if required.

❖ NRML

- NRML stands for Normal orders used for trading the stocks in Carryforward position in Derivative Segment. NRML is used for the stock which comes under NFO & BFO Exchange.
- NRML orders are also used for the Special Products like CashPlus in Cash segment.

iii. Advanced Orders

❖ Cover Order (CO)

- Cover Orders are 2 legged order which is placed only in **Intraday Market**. It consists of a main order and a simultaneous stop loss order. The required inputs would be Order Type (Limit/Market), Qty, Price, Trigger Price (Stop Loss Market – in the range provided).
- To enter a Cover Select the Option “CO” in Product Type while entering the order
- The client has option to exit from the position before the stop loss is triggered.

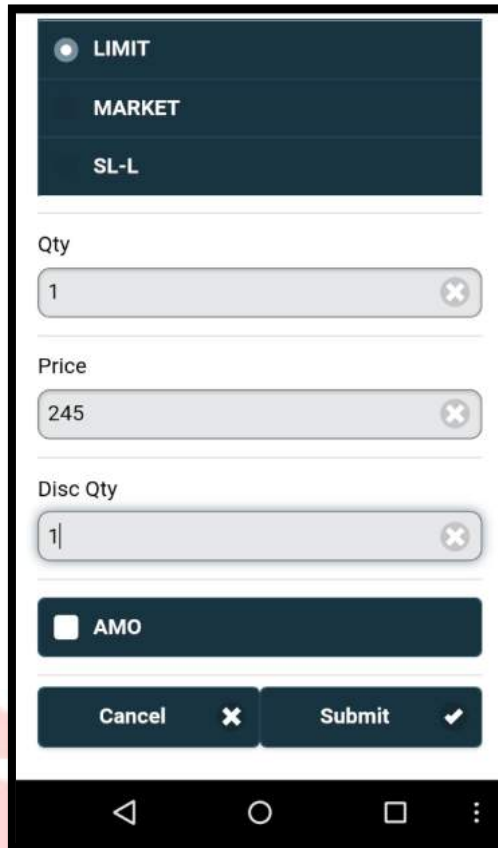
The screenshot displays the 'Place Order' interface. At the top, there is a red header with a 'Menu' icon and the text 'Place Order'. Below this, a dark navigation bar contains four options: 'Market Watch', 'Order Book', 'Trade Book', and 'Position Book'. The main content area is white and contains several form fields: 'Exchange' with a dropdown menu showing 'NFO'; 'Symbol' with a text input field containing 'NIFTY15SEPFUT'; 'Retention' with a dropdown menu showing 'DAY'; 'Product' with a dropdown menu showing 'CO'; and 'Buy/Sell' with a toggle switch set to 'BUY'. The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons. A large, semi-transparent watermark 'XSS CO' is visible across the center of the screen.

- If both the legs are pending then from the the order book the order can be cancelled by clicking on the “Setting Sybol” – in the Order Book and clicking on Cancel Order.
- If the main order is executed, the stop loss can be modified. To square off, select the stop loss order from the Order Book and click on exit button. The sqaure off will happen at the market price.
- Since the loss is covered, SAMCO offers higher leverage on this product. For further details visit https://www.samco.in/span/cover_order .

For Derivatives segment, the Cover Order is available in Future segment of current expiry. It is **not available for Options**.

❖ After Market Orders (AMO)

- SAMCO Securities offers you the After Market Order (AMO) feature, helps you to place an order beyond the regular trading hours. The orders would be submitted after validation by the RMS to the market at the start of the trading session.



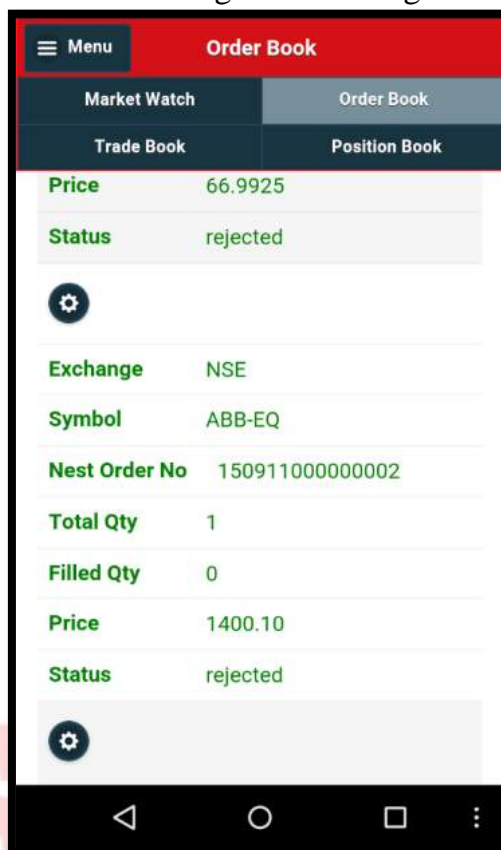
The screenshot displays a mobile application interface for placing an order. At the top, there are three radio button options: 'LIMIT' (selected), 'MARKET', and 'SL-L'. Below these are three input fields: 'Qty' with the value '1', 'Price' with the value '245', and 'Disc Qty' with the value '1'. At the bottom of the form, there is a checkbox labeled 'AMO' which is currently unchecked. Below the checkbox are two buttons: 'Cancel' with a close icon (X) and 'Submit' with a checkmark icon. The background of the app shows a large, semi-transparent watermark of the SAMCO logo.

- To enter an AMO, tick the AMO option available at the bottom of the Order Form.

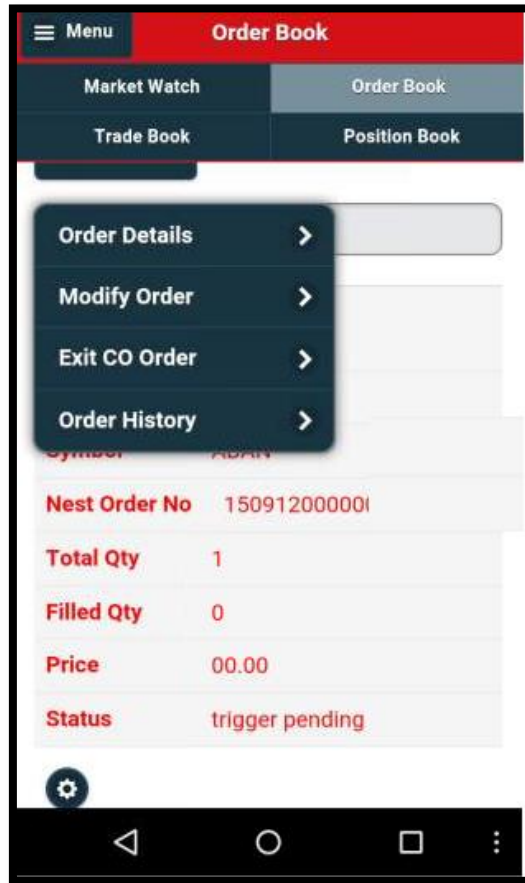
8. Where to view my Trades, Positions & Holdings?

i. Order Book

- Select Order Book from main screen.
- In Order Book you can view Pending Orders along with the Completed orders.

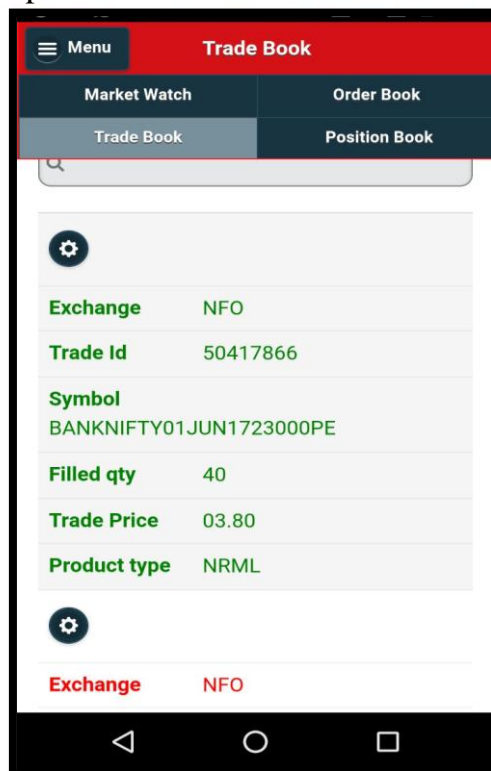


- From the Order Book you can also click on the “Settings Symbol Button” to
 - **Modify the Order** - Select the Order & Click on “Modify Order”
 - **Cancel the Order** - Select the Order & Click on “Cancel Order”
 - **Exit Cover Order** – Select the Order & Click on “Exit CO Order”.
 - Similarly, you can also Click on the “Order Details” to check for any rejections, etc.



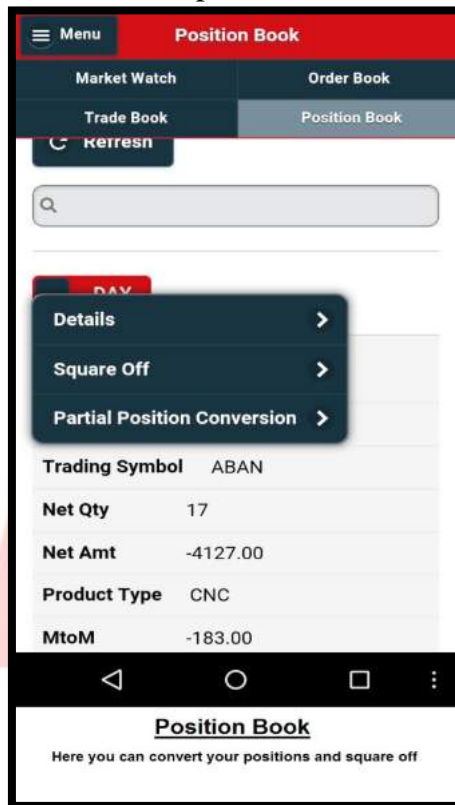
ii. Trade Book

- Helps you to convert your Intraday position to Delivery or Carry forward, only completed orders can be seen in Trade Book.
- Click below mention options.



iii. Position Book

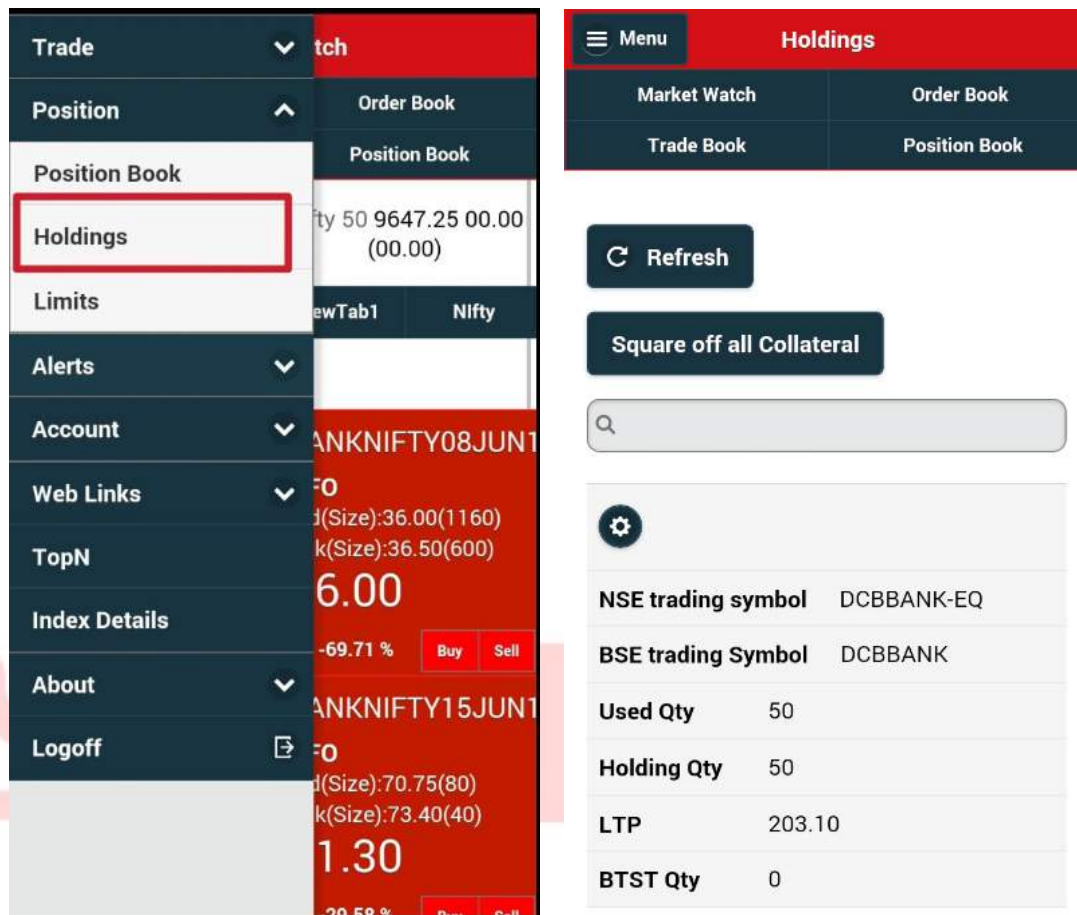
- Position Book provides all the details of the trades initiated by the client as well as the Call & Trade Department
- Positions are of 2 Types
 - i. Day Wise – All Positions for today's trades would be displayed
 - ii. Net Wise – All F&O Positions, Cash Plus Positions Carry Forwarded would be displayed in addition to Day Wise Position. Rate in Carry Forward Options & Futures Position would be previous days closing price. While in Cash Plus it would be actual trade price.



- Click on the **Slider Button** For “Day Wise / Net Wise” Positions
- Click on **Details** to view the details like Quantity, Previous Closing Price, Trade Price, etc.
- Click on **Square Off** to get the order entry form for squaring off the trades.
- Click on **Partial Position Conversion** to convert the positions.

iv. Holdings

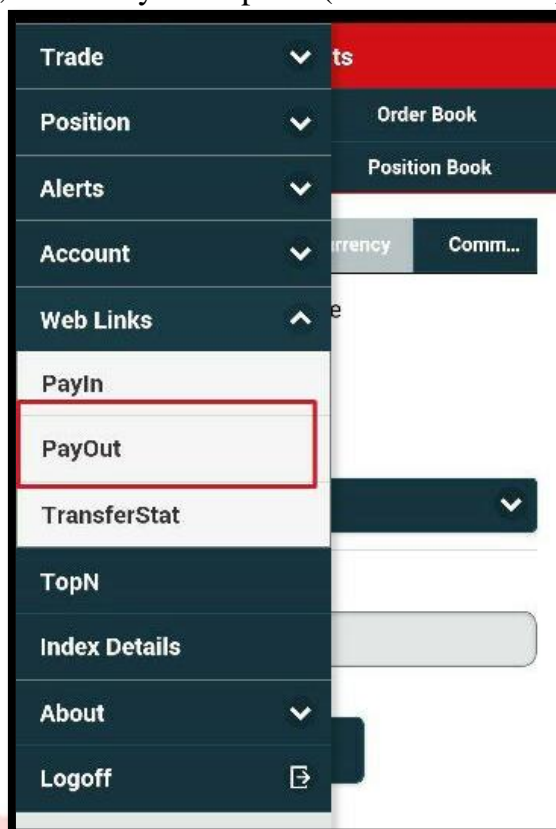
- The shares which are held in the Demat Account can be viewed in the SAMCO Mobile App.
- Click on the Menu link on the top left (3 lines), select “Position” & click on holdings. This will open the holdings view.



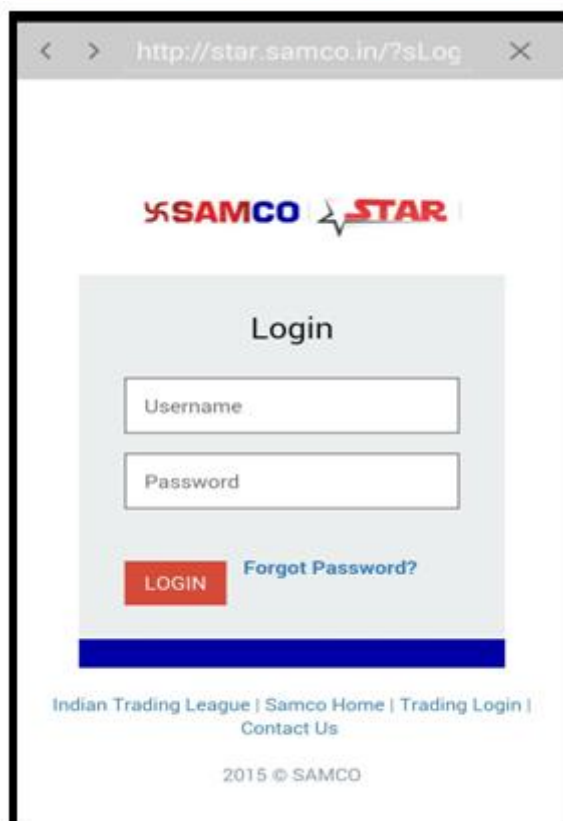
- **Holding Qty** column shows clear holding and you can sell it any time you want.
- **Used Qty** reflects the holdings that you have already sold and also the quantity for which you have entered a sell order.
- **BTST Qty** reflects the shares for which the delivery (payin / payout) is pending. Positive number in the column shows shares purchased but not yet received & negative number means shares sold but not debited from the demat account.
- **Collateral Qty** reflects shares pledged for IntraPlus & **Withheld Qty** reflects shares pledged for StockPlus. These can be seen after clicking on the settings button and selecting details.

9. Funds Withdrawal

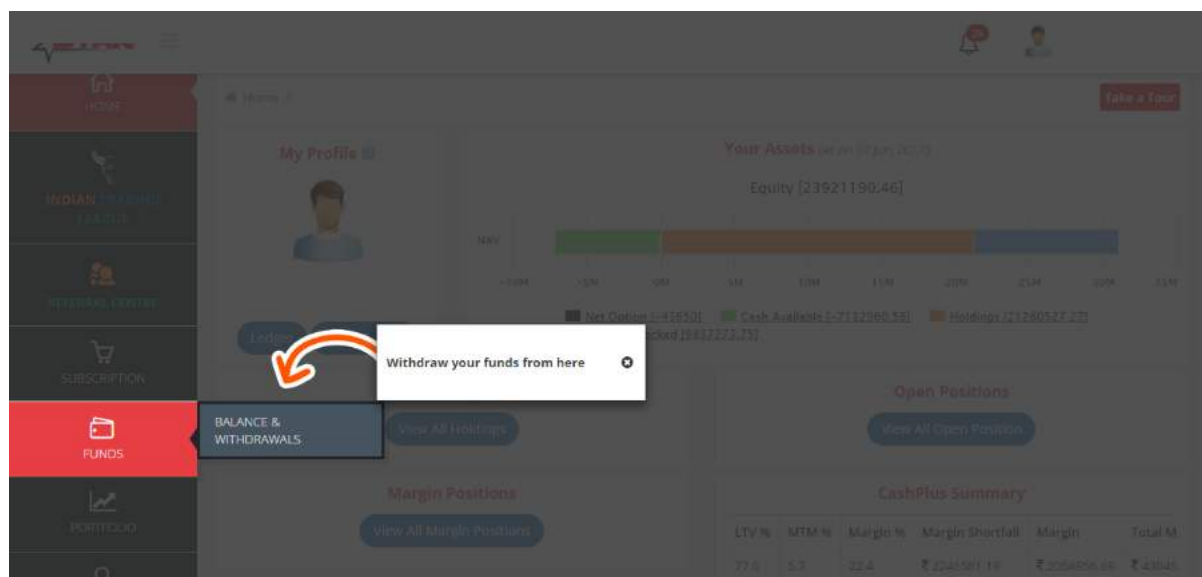
- Click on Web Links, select Pay Out option (as shown below)



- Once you click on Pay Out, the option will take you on Samco back Office website (www.star.samco.in)
- Login with your Samco Star ID & Password.



- Click on Funds, and select Balance & Withdrawal



- Input your withdrawal amount and click on submit

BALANCES AND WITHDRAWALS				
Segment	Date	Account Balance	Clear Withdrawal Balance	Request Withdrawal*
Equity	17-11-2015	0.00(DEBIT)	3237.20(CREDIT)	<input type="text" value="1000"/> <input type="button" value="Submit"/>
Commodity	17-11-2015	0.00(DEBIT)	0.00(CREDIT)	<input type="text" value="Withdrawal Amour"/> <input type="button" value="Submit"/>

Note:

- ✓ Once the withdrawal request is processed, you should receive credits in your Primary Bank account within 24 hours
- ✓ Withdrawals are free of cost
- ✓ Fund withdrawal requests are not processed on Saturday's and requests on the weekend will be processed on the following Monday

(II) Troubleshooting Common Issues

1. User Unblock

- If some one enters the password wrong for 3 times consecutively, the account gets blocked. The client will get a pop up saying ‘User Blocked – Contact System Administrator’.
- Once an account is blocked, the client needs to unblock the account only after thorough confirmation.
- Self Unblock can be done by the client from the Mobile App itself.
- On the login screen, click on User Unblock option on the bottom right. After this you need to enter the confirmation details as seen below:

The image shows a mobile app login screen with the following elements:

- Login Id :** A text input field.
- Please confirm your Secure Access Image :** A checkbox.
- Password :** A text input field with the placeholder text "Please Enter Password".
- Buttons:** "Cancel" (with a close icon) and "Login" (with a checkmark icon).
- Modal Dialog:** A pop-up window with a close icon in the top right corner, containing:
 - User Id :** A text input field with the placeholder "USER ID".
 - Email Id :** A text input field with the placeholder "Email Id".
 - PAN No :** A text input field with the placeholder "PAN No".
 - Buttons:** "Reset" and "Submit".
- Bottom Bar:** Two buttons: "Forgot Password" (with a grid icon) and "Unblock User" (with an information icon).

- You can also visit the following link to know more about User Unblock:
<https://www.samco.in/knowledge-center/articles/solve-user-blocked-contact-system-administrator-issue-unblock-your-online-trading-account/>

2. RMS Rejections

- The Buy or Sell orders that you have entered may get rejected by the Risk Management System (RMS)
- This can be due to various reasons like lack of funds, improper order, etc.
- Major Rejections and their meaning can be derived by visiting the following link:
<https://www.samco.in/knowledge-center/articles/what-are-rms-order-rejections-in-online-stock-trading-platforms/>
- We have also introduced a new system where the rejections are sent by email to the clients along with the resolution for the rejections.

3. From where to get support?

- In order to get instance support on your Technical issue's, Kindly raise a ticket on below mention URL <https://www.samco.in/support>
- You can also call us on 022-22227777

4. Important Links

Please find below some of the useful links.

[SAMCO Star](#)

[Video Tutorials](#)

[Web Trading](#)

[Brokerage
Calculator](#)

[SPAN
Calculator](#)

[Option Value
Calculator](#)

[How to Invest in
Stock Market](#)

[SAMCO Referral
Program](#)

[SAMCO Trader
Short Cuts](#)

[RMS Rejections](#)

[Support
Helpdesk](#)

[SAMCO Risk
Adviser](#)

Happy Trading!!!

SAMCO